

Dear Neighbour,

You may not be aware that the (insert music/ power tool/ etc.) noise coming from your property is (insert keeping me awake, is upsetting me etc.)

I/we wanted to kindly let you know as you may not be aware how the noise is affecting me/us.

On the back of this letter is some information about noise in residential areas.

I hope that you understand my concern and are happy to do something to reduce the impact the noise has on me/us.

Kind regards,

Your Neighbour

Prohibited times for residential noise

Group	Prescribed items	Prohibited times
1	<ul style="list-style-type: none">• Motor vehicles (but not when entering or leaving a site).• Vessel or personal watercraft.• Lawnmowers or other grass-cutting devices.• Any equipment with an internal combustion engine not in group 2.	<p>Monday to Friday before 7 am and after 8 pm.</p> <p>Weekends and public holidays before 9 am and after 8 pm.</p>
2	<ul style="list-style-type: none">• Electric power tools, chainsaws or circular saws.• Gas or air compressors.• Pneumatic power tools, hammers or other impacting tools or grinding equipment.	<p>Monday to Friday before 7 am and after 8 pm.</p> <p>Weekends and public holidays before 9 am and after 8 pm.</p>
3	<ul style="list-style-type: none">• Swimming pool, spa or water pumps except when used to fill a heating header tank.• Home heaters (including central heating, hot water systems or a heat pump, air conditioner or split system used for heating).• Vacuum cleaners.	<p>Monday to Friday before 7 am and after 10 pm.</p> <p>Weekends and public holidays before 9 am and after 10 pm.</p>

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4	<ul style="list-style-type: none">An air conditioner, evaporative cooler or split system used for cooling.	Monday to Friday before 7 am and after 11 pm. Weekends and public holidays before 9 am and after 11 pm. During a heat health alert , you can use your air conditioner at any time.
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5	<ul style="list-style-type: none">Musical instruments.Electrical audio goods, including stereos, radios, TVs and public address systems.	Monday to Thursday before 7 am and after 10 pm. Friday before 7 am and after 11 pm. Saturday and public holidays before 9 am and after 11 pm. Sunday before 9 am and after 10 pm.
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6	<ul style="list-style-type: none"><li data-bbox="416 257 922 389">• Electrical equipment (including gardening tools) not in group 2, 3, 4 or 5, and<li data-bbox="416 421 922 546">• not for personal care or grooming, or for food heating, cooling or preparation.	Monday to Friday before 7 am and after 8 pm. Weekends and public holidays before 9 am and after 8 pm.
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Note: The prohibited times apply when the noise can be heard from inside a habitable room of another residential premises.

Any residential noise can still be considered unreasonable outside the prohibited times.