

WASTE MANAGEMENT STRATEGY FAQ'S

How do I make my written submission?

By email: waste@wangaratta.vic.gov.au. Please include "Submission to draft Waste Management Strategy 2018" in the subject line.

By mail: PO Box 238, Wangaratta VIC 3676. Please include "Submission to draft Waste Management Strategy 2018" as the reference.

In person: You may submit your written submission to Customer Services, Wangaratta Government Centre – Corner Ford and Ovens Street, Wangaratta. Please include "Submission to draft Waste Management Strategy 2018" as the reference to your submission.

In a written submission, a person may also request to be heard by a committee of Council in support of their submission, prior to Council considering the proposal. Submitters will be notified before the relevant meeting date.

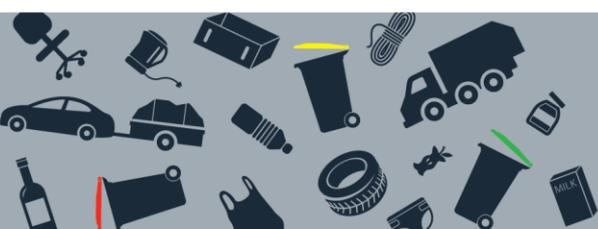
Are there other ways that I can participate in the review of the Waste Management Strategy?

Yes. Prior to the release of the draft Waste Management Strategy Council is seeking participation from the broader community in three different ways.

You can complete the online survey to assist Council to better understand the waste needs of the community. The survey will be available from 15 September to 31 October 2017 at www.wangaratta.vic.gov.au. If you require a paper copy of the survey please contact Council on (03) 5722 0888, or write to Rural City of Wangaratta, C/O Waste Management Team, PO Box 238, Wangaratta, VIC 3676 or drop in and speak to our friendly Customer Service Team at 62-68 Ovens Street, Wangaratta.

You can attend one of the workshops in December 2017 to hear more about the Strategy and provide feedback there. To register your interest in attending one of the council workshops please email waste@wangaratta.vic.gov.au and an officer of Council will be in touch with more information closer to the date.

You can participate in our online conversation from 1 October to 31 October 2017 at Our Say. If you would like to join the conversation go to www.wangaratta.vic.gov.au and click on the link to the Waste Management Strategy Review – Our Say.



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How can I get more information?

Information about waste and recycling activities planned by Council can be gained by attending one of the community consultation sessions held in December 2017 at the Wangaratta Government Centre.

Alternatively, you can email waste@wangaratta.vic.gov.au or contact Council's Customer Service Team on (03) 5722 0888 for more information.

What happens to my feedback?

At the end of the consultation, we will collate the feedback to see what matters most to you. This information will feed into our draft Waste Management Strategy and will help guide the direction of waste services for the next three years.

How will I know about the outcome of the consultation?

Anyone who registers on Our Say, who completes the survey, who provides a submission as part of the consultation or places their name on an email list at one of the workshops will automatically receive notification about the outcomes of the consultation.

Council will also issue a media release shortly after the feedback has been considered and this will direct the community to Council's website or Council's Customer Service Team for full results of the consultation.

When will the waste strategy be adopted?

The draft strategy will be placed on public exhibition from Friday 23 February 2018 till Friday 23 March 2018 calling for community feedback. It is anticipated that the strategy will be adopted in April 2018.

Will the outcome of the strategy review result in increased costs to me?

It is anticipated that the Waste Management Strategy will assist Council to deliver more cost-effective and efficient waste services. However Council recognises that the introduction of different services may result in increases to the domestic waste charge and this is why the input of the community is so important.

